

PATIENT'S RIGHTS

Ford Center for Foot Surgery is committed to providing with respectful care as we meet your healthcare needs. For this reason, we provide the following summary of your rights as a patient.

You have a right to considerate and respectful care.

You have the right to participate in the development and implantation of your plan of care.

You will not be denied access to care due to race, color, national origin, sex, age, sexual orientation, disability or source of payment.

You have the right to information about your diagnosis, condition and treatment in terms that you can understand.

You have the right to refuse treatment to the extent permitted by law and to be informed of the possible consequences of the refusal.

You are entitled to be free from all forms of abuse or harassment.

You have the right to make or have a representative of your choice make informed decisions about your care.

You have the right to have your family or representative of your choice and your own physician notified of your admission to the hospital.

You have the right to appropriate assessment and management of pain.

You are entitled to information about rules and regulations affecting your care or conduct.

You have the right to know the names and professional titles of your physician's caregivers.

You can request a change of provider or second opinion if you choose.

You have the right to personal privacy and to receive care in a safe environment.

You have the right to a prompt and reasonable response to any request for services within the capacity of the healthcare facility.

You have the right to express concerns or grievances regarding your care to the staff.

The confidentiality of your clinical and personal records will be maintained.

You have the right to see your medical records within the limits of the law.

You have the right to an explanation of all items on your bill.

Patient's Responsibilities

This is a summary of your responsibilities as a patient of Ford Center for Foot Surgery.

It is your responsibility to provide accurate and complete information about all matters pertaining to your health, including medications and past or present medical problems.

You are responsible for following the instructions and advice of your healthcare team. If you refuse treatment or do not follow instructions or advice, you must accept the consequences of your actions.

It is your responsibility to notify a member of the healthcare team if you do not understand information about your care and treatment.

You are responsible for reporting changes in your condition or symptoms, including pain, to a member of the healthcare team.

It is your responsibility to act in a considerate and cooperative manner and to respect the right and property of others.

You are responsible for following the rules and regulations of the healthcare facility.

For outpatients, you are expected to keep your scheduled appointments or to cancel them in advance if at all possible.

It is your responsibility to pay your bills or make some arrangements with the facility to meet your financial obligations.